

How to install a Software Token

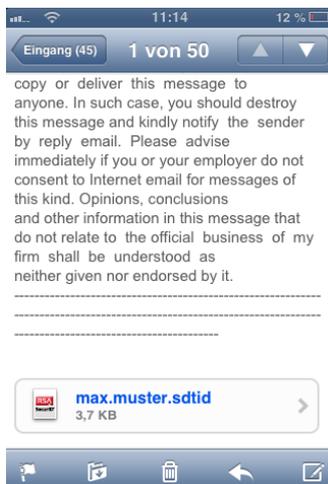
The following instructions will guide you through the process of setting up your software token. The process is explained using the example of a device for an iPhone. If you use another smartphone, it is still necessary to follow the same steps, because the app is identical on all smartphone types.

1. Installation of the RSA-App



First, please make sure you've downloaded and installed the latest RSA app from the app store.

2. Import the Token File

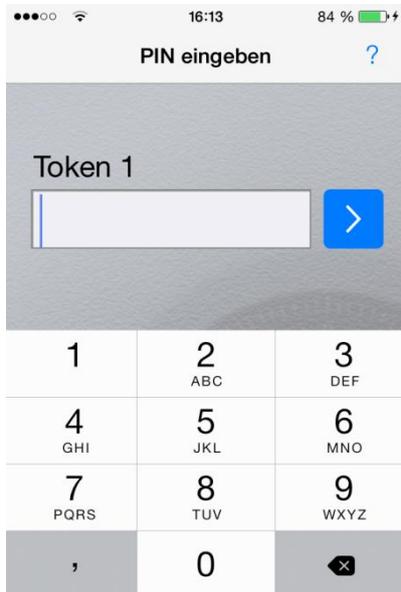


Now open the attachment of this email on your iPhone to open the token.

You will be asked for a password.

Please call us +49 (89) 45 24 24 - 200 to the password.

3. Enter the Initial PIN



When the App asks you for the PIN, please enter 0000.

4. Generate Passcode



Now you will see the Tokencode.

5. Creation of a PIN

Use the Login link of your Company. (The screen will be different and link to your company).
Or use: www.rsasupport.de

The screenshot shows a web browser window with the URL <https://www.rsasupport.de>. The page features the RSA SecurID logo and the indevis logo. Below the logos is a "Log In" section with a message: "Log in to access this protected resource. If you don't remember your login information, contact your help desk or administrator." There are two input fields: "User ID:" and "Passcode:". The "Passcode:" field has a note: "Token Test: Passcode = PIN + Tokencode (number displayed on your token)" and "Generate PIN: Passcode = Tokencode (number displayed on your token without PIN)". At the bottom of the form are "Log In" and "Reset" buttons.

1: Enter the username (e.g. max.muster).

2: Enter the Tokencode, which is shown on the display.

Confirm with „Log In“!

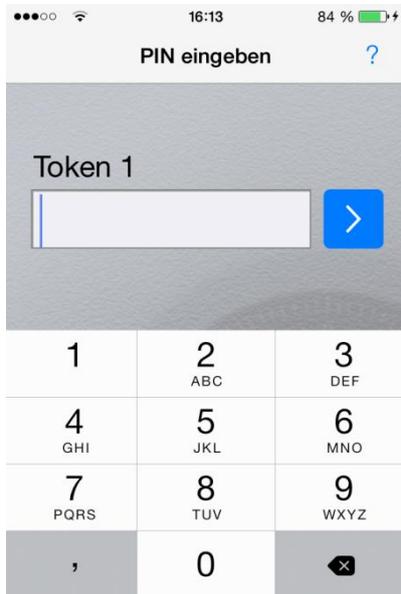
The screenshot shows a dialog box titled "New RSA SecurID PIN Required". It contains the text: "Either you don't have a PIN yet, or security policy requires a PIN change." Below this is a note: "PINs must contain 4 to 8 letters and numbers." There are two input fields: "New PIN:" and "Confirm new PIN:". At the bottom are "OK", "Reset", and "Cancel" buttons.

3: Enter the new PIN.
The PIN must not begin with a "0".

4: Repeat the PIN.

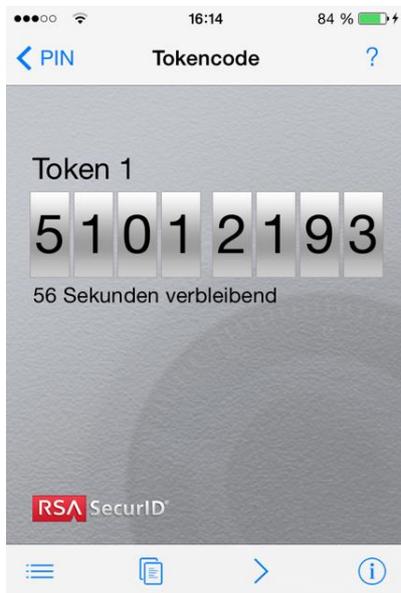
Confirm with „OK“!

6. Enter the new PIN



Please enter the new created PIN in the App.

7. Generate Passcode



You will receive a Passcode.

8. Confirmation of the PIN-Assignment by entering the Passcode

Use the Login link of your Company or www.rsasupport.de (only for testing).



5: The field is filled with the username.

6: Enter the passcode (PIN + new generated Tokencode)

Confirm with „Log In“!

Now you should get the information that you are logged in.

If you have any questions, please don't hesitate to contact us:
Phone: +49 (89) 45 24 24-200