

indevis RSA: How to create a new PIN via the indevis Support Website

If a token is in the so-called "**New-PIN-Mode**" (no PIN is assigned), the user can create a PIN himself.

Visit the support website for this process: <https://www.rsasupport.de> or use your **company portal**.

RSA SecurID PASSCODE Request

Log In

Log in to access this protected resource. If you don't remember your login information, contact your help desk or administrator.

User ID: 1

Passcode: 2

Token Test: Passcode = PIN + Tokencode (number displayed on your token)
Generate PIN: Passcode = Tokencode (number displayed on your token without PIN)

Log In Reset

- 1: Enter the username (for example Max_Muster).
- 2: Enter the actually displayed Tokencode, which is shown on the display.
Confirm with „Log In“!

RSA SecurID PASSCODE Request

New RSA SecurID PIN Required

Either you don't have a PIN yet, or security policy requires a PIN change.

PINs must contain 4 to 8 letters and numbers.

New PIN: 3

Confirm new PIN: 4

OK Reset Cancel

- 3: Enter the new PIN.
- 4: Repeat the PIN.
Confirm with „OK“!

RSA SecurID PASSCODE Request

https://www.rsasupport.de

RSA SecurID by **indevis**
Sicherheit in einer vernetzten Welt

Log In

Log in to access this protected resource. If you don't remember your login information, contact your help desk or administrator.

3DS: New PIN accepted. You are required to authenticate with your new PIN. Wait for the code to change on your token and then enter it in the space provided.

User ID: **5**

Passcode: **6**
Your Passcode is your PIN + the number displayed on your token (the Tokencode).

- 5:** Enter the username.
- 6:** Enter the passcode (PIN + New generated Tokencode).
Confirm with „Log In“!

**For further questions do not hesitate to contact us.
Phone: +49 (89) 45 24 24-200**